

COMPLIANCE NOTES:

Confidential Resources

WHAT IS A CONFIDENTIAL RESOURCE?

A confidential resource means that information shared is protected by federal and state laws and cannot be shared without your explicit permission. You are welcome to contact one of the university's confidential resources to learn about your reporting options, available support services, and resources.

PRIVACY VS. CONFIDENTIALITY

UT Health Science Center employees have different obligations and expectations when students disclose information to them.

Employees identified as "mandatory reporters/responsible employees" are expected to keep information private, meaning that it will only be shared internally with other University employees who need to know (like the Title IX Coordinator or Deputy Title IX Coordinators) and generally would not be shared externally. Designated reporters are typically expected to keep student information private.

A small group of employees are expected to keep information confidential. Confidential employees typically are guided by state and federal law that requires that they not share information without permission from the student or as otherwise permitted or required by law. Conversations with confidential employees are generally privileged and therefore have additional protections under state and federal law. This means that information disclosed to a confidential employee is not subject to disclosure in many instances. Psychologists, licensed counselors, psychiatrists, physicians, nurses, advocates, the Ombudsperson are some examples of confidential employees. (Note that conversations with the Ombudsperson are not privileged.)

Confidential employees are not required to make a report to the Title IX office and will typically not share information without your permission. However, they may be required or allowed to share information in certain circumstances. For example, if a court order is presented, if they have reason to believe that a student is at high risk for suicide or violence toward others or if a minor is being abused.

Ombudsperson: a person who investigates, reports on, and helps settle complaints: an individual usually affiliated with an organization or business who serves as an advocate for employees, students, etc.



The University of Tennessee is an EEO/AA/Title VI/Title IX/Section 504/ADA/ADEA institution in the provision of its education and employment programs and services.

APPLICABLE LAWS

- Title IX of the Education Amendments Act of 1972
- Violence Against Women Act (VAWA)
- Campus SaVE Act
- Title IV, Title VI, and VII of the Civil Rights Act of 1964

The University of Tennessee Health Science Center is committed to creating and maintaining a learning, living, and working environment free from all forms of sexual misconduct and relationship violence, including sexual assault, sexual harassment, dating violence, domestic violence, and stalking.

Office of Access and Compliance

920 Madison, Suite 825
Memphis, TN 38163
t 901.448.2112 | f 901.448.1120
oac-hsc@uthsc.edu
uthsc.edu/oac

Telecommunications Device for the Deaf

t 901.448.7382



THE UNIVERSITY OF
TENNESSEE
HEALTH SCIENCE CENTER.

ACCESS AND COMPLIANCE

UT HEALTH SCIENCE CENTER CAMPUS CONFIDENTIAL RESOURCES

If you do not desire action by the University and would like the details of the incident to be kept confidential, but desire to confide in someone, you may speak with the following persons, who are called “Confidential Employees”:

- **University Health Services** – 901.448.5630 (day time) or 901.541.5654 (evening/weekends).
- **Student Behavioral Health** – 901.448.5064
Student Behavioral Health Services, which is part of UHS, can provide emotional support for the victim as well as maintain confidentiality. A counselor is available at all times. Medical and psychological follow-up is available as long as needed.
- **Student Counseling Services**
Counseling appointments can be scheduled via calling 901.448.5056 or emailing coun@uthsc.edu.
uthsc.edu/studentsuccess/academic-success/resources/counseling.php
- **Ombuds Services:**
Joan R. Rentsch, PhD
jrentsch@utmck.edu | 865.250.7533
GSM only
Melody Cunningham, MD
mcunni16@uthsc.edu | 406.493.7279
all CoM sites

A Professional employee, such as a physician, psychologist, psychiatrist, licensed counselor, or social worker, identified in this section, is a Confidential Employee only if the Complainant is communicating as if they are a patient or client. The designation of “Confidential Employee” can also include nonprofessional employees (i.e., staff, student-trainees or student-employees) or advocates who work or volunteer in on-campus health centers or a student support services area under the supervision of a person with a professional license. For instance, a class professor or clinical preceptor, who happens to be a physician or psychiatrist, would not be a Confidential Resource because such conversations would be part of an academic course of instruction and not for purposes of professional medical treatment or counseling. All faculty members are Mandatory Reporters.

Confidential Employees may periodically report non-personally identifiable information about Prohibited Conduct to the Title IX Coordinator to keep the Title IX Coordinator informed about the general extent and nature of Prohibited Conduct on and off campus.

CONFIDENTIAL COMMUNITY RESOURCES

MEMPHIS/SHELBY COUNTY

Crime Victims and Rape Crisis Center
901.222.3950 (8:00 am - 6:00 pm)

YWCA of Greater Memphis,
YWCA-AWS CRISIS HOTLINE
901.725.4277

NASHVILLE

Nashville Crisis Hotline
615.244.7444

Suicide Prevention Lifeline
800-SUICIDE (800.784.2433)
suicidepreventionlifeline.org
This hotline is a network of 161 crisis centers in 50 states and will connect you with the crisis center nearest to your location.

Davidson County Mobile Crisis Team
615.726.0125

VU Psychiatric Hospital
615.327.7000
www.vanderbilthealth.com/psychiatrichospital

DRUG AND ALCOHOL

Alcohol Anonymous Nashville Hotline
615.831.1050

Narcotics Anonymous Helpline
888.476.2482

Drug Helpline
800.662.4357

KNOXVILLE

Safe Haven Crisis & Recovery Center for Sexual Assault
865.558.9040 ext.122

Phyllis Wheatley Center
865.546.0651
<https://ywcaknox.com>

YWCA Downtown Center
865.523.6126
<https://ywcaknox.com>

Sexual Assault Center of East Tennessee
865.522.7273
(24 hour crisis line)
<https://mcnabbcenter.org>

SEXUAL ASSAULT

Sexual Assault Center
866.811.7473 (24 hr) or 615.259.9055
www.sacenter.org

National Sexual Assault Hotline
800.656.4673
www.rainn.org/about-national-sexual-assault-telephone-hotline

INTIMATE PARTNER VIOLENCE

YWCA Domestic Violence Hotline
800.334.4628 or 615.269.9922
www.ywcannashville.com/domestic-violence

CHATTANOOGA

Partnership Rape Crisis and Family Violence Center
423.755.2700 (available 24/7)
Provides 24 hour referrals, crisis intervention, shelter services, and counseling.

Partnership for Families, Children and Adults
423.755.2822
www.partnershippfca.com

Legal Aid of East Tennessee
423.756.4013
laet.org

You may choose to consult a private physician or go to an emergency department of your choice. As a result, a report to a private physician or emergency department does not put the University of Tennessee on notice of Sexual Misconduct or Relationship Violence.

OTHER RESOURCES

Care Team
uthsc.edu/care-team

Counseling Resources
uthsc.edu/care-team/counseling-resources.php

Student Resource Guide
uthsc.edu/care-team/documents/student-resource-guide.pdf