

**FUNDING FOR CALL MEALS**

The University and Erlanger provide funding for some call meals and snacks for Residents, Fellows, and Medical Students/UT PA Students assigned to the Chattanooga Campus. Residents, Fellows, and Students should understand that these funds are provided to offset some of your food costs when you are assigned overnight, in-house call. Each individual should only purchase food and drink items for his or herself and not use them to purchase food for others, including fellow Residents, Fellows, Faculty, Administrative Staff, or Hospital Staff.

Two (2) meal plans have been developed for Residents as follows:

- Meal Plan 1 (\$1560 annually) for Residents in the surgical disciplines (OB/GYN, Orthopaedic Surgery, Orthopaedic Trauma Surgery, Plastic Surgery, Surgery, Colon and Rectal Surgery, Surgical Critical Care, Vascular Surgery, and Urology)
- Meal Plan 2 (\$1200 annually) for Residents/Fellows in Cardiovascular Disease, Emergency Medicine, Emergency Medical Services, Family Medicine, Gastroenterology, Internal Medicine, Neurology, Pediatrics, and Primary Care Sports Medicine.

A third meal plan is available for Medical/UT PA Students:

- Meal Plan 3 (\$30 every two weeks) for Medical Students

Meal cards will be loaded with the appropriate annual amounts by 10 AM every July 1 for Residents/Fellows.

For Medical Students, meal cards will be loaded with the appropriate two-week limit by 10 AM the first day of each block rotation and will then be subsequently reloaded every two weeks to adjust for the asymmetrical scheduling system used by UT for students.

Meal cards used in the main Baroness Erlanger Café (the Erlanger Cafeteria), will be given a 10% discount (comparable to the employee discount given Erlanger staff) for food and drinks not related to Subway or Chick-Fil-A. Although you can use the meal card for food and drink from Subway or Chick-Fil-A, no discount is taken at the register since those are separate brands and are not owned by Sodexo. The meal card covers any food or drink item without limitation other than the maximum card limit.

Meal cards may also be used in the Erlanger Medical Mall for Starbucks; however, however, no discount will be available for Subway and Chick-Fil-A food since they are separately owned apart from Erlanger or Sodexo. Your meal cards may not be used to purchase gift certificates, gift cards, or non-food or non-drink items from Sodexo or Starbucks.

Erlanger/Sodexo issued meal cards will not be honored by other restaurants in the Medical Mall unless they fall under the operation of Erlanger Health System (e.g., Hour Place Restaurant, Vibrant Meals, and Chef's Corner (a barbeque restaurant), all in the Erlanger Medical Mall).

Erlanger and Sodexo have two “On-Spot Dining” refrigerated vending machines with fresh food, snacks, and Starbucks coffee located at the entrance to the cafeteria. Another location is available with two On Spot Dining refrigerators in the adult Emergency Department waiting area.

In addition, Erlanger and Sodexo have installed a Vicky Machine refrigerator/vending machine in the Main Resident/Fellow Call Area and Lounge off the C Staff Elevator 7<sup>th</sup> floor. The machine is stocked daily by Sodexo and is another option when Residents/Fellows are on overnight call and the Cafeteria is not open. Erlanger IT is working to allow the Vicky Machine to accept your Sodexo Meal Cards so you do not have to use a personal debit or credit card as payment. We will let you know as progress is made.

The meal card benefit is meant to help offset the cost of call meals and is not for anyone except Residents and Medical Students. Residents and Medical Students should not get food for anyone other than the trainee -- not for another Resident, Medical Student, Faculty member, family member, or hospital employee, or friend.

When paying for food, always make sure to wear your Erlanger issued ID badge that denotes your status as a Resident, Fellow, or Medical/PA Student to ensure that you will be extended a 10% discount when possible. \

Particular during evening hours when the cafeteria is closed, Erlanger also provides sandwiches, fruit, snacks, and water in four Resident call areas:

- **Main Resident Lounge off the Erlanger Staff Elevator on the 7<sup>th</sup> floor** (Surgery Residents, Orthopaedic Surgery Residents, Cardiology Fellows, Internal Medicine Residents, Gastroenterology Fellows, and Surgery Medical Students since they are the only medical students assigned in-house/overnight call;
- **Emergency Medicine Resident area within the EM academic area near the ED (Erlanger & Massoud Ground Floor);**
- **Internal Medicine Handover Room also on West Wing 7 (Erlanger 7<sup>th</sup> floor);**
- **OB/GYN Resident Call on the Erlanger 5<sup>th</sup> Floor;** and
- **Pediatric Resident Lounge on Children’s 4<sup>th</sup> Floor.**
- All Residents and Medical Students have access to these areas and may take food and snacks from these locations when they might be assigned overnight, in-house call.

Coordinators order food and snacks for their respective areas via Erlanger Cater Trax and Floor Stock.

Erlanger and Sodexo also provides frozen microwavable meals available in areas that have refrigerator freezers.

Please check with your Coordinators regarding what is snacks are ordered. Erlanger selects and stocks frozen microwavable meals and typically restocks the areas on Monday afternoons.

Erlanger has installed filtered water stations in the following areas:

- Pediatrics Resident Call area on Children's 400
- Internal Medicine Handover/Work area (at the end of the Oncology Floor on West Wing 7).
- Main Resident and Fellow Call area and lounge the 7<sup>th</sup> Floor at Erlanger just off the Central Staff Elevators (Family Medicine, Internal Medicine, Orthopaedic Surgery, Plastic Surgery, and Cardiology).

The OB/GYN Resident Lounge also has water tank provided by the OB/GYN Chair. Erlanger is working to replace that unit when possible with the same filtered water station as on the 7<sup>th</sup> floor.

Erlanger is working to add a filtered water station to be shared in a common area near the Emergency Medicine Academic Offices and conference room and the Medical Student Lounge (Ground Floor on the Massoud Building near Children's Hospital. Erlanger is also working to install a filtered water station in the Family Medicine Handover Area off the D Elevator and 6<sup>th</sup> Floor.

Dining Room Managers may be reached at 423.778.7428 regarding any problems with the Cafeteria and its service. You may also contact the Erlanger contracted food service vendor, Sodexo at 423.778.7964 with issues involving meal cards or contact the GME Office to report problems.

**Locations within Erlanger that accept the Sodexo Resident/Fellow Meal Cards include:**

- **Baroness Café (first floor Erlanger between the D elevators and Erlanger Executive Offices)**  
*Mon – Fri: 6:30 am thru 9 pm*  
*Sat & Sun: 6:30 am thru 8 pm*
- **Chick Fil-A (inside the Erlanger Baroness Café)**  
*Mon – Fri: 6:30 am thru 4 pm*  
*Sat & Sun: Closed*
- **Subway (inside the Erlanger Baroness Café)**  
*Mon – Fri: 6:30 am thru 9 pm*  
*Sat & Sun: 6:30 am thru 8 pm*
- **Starbucks (inside the Erlanger Medical Mall, 1<sup>st</sup> floor not from the entrance near First Horizon Bank and the B and A elevators)**  
*Mon – Fri: 6:30 am thru 4 pm*  
*Sat & Sun: Closed*

(The term “Resident” refers to both Resident trainees.)

Revised and Approved by the GMEC 5/16/2017. Administrative edits 6/11/2020, 6/30/2022, and 6/10/2024.