



“GET ON THE BUS”
ARCHIBUS WORK ORDER MODULE UPGRADE
RELAUNCHING DECEMBER 2020



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- The Archibus work order module is receiving an upgrade. Come December 10, 2020, we will transition from version 22.1 to version 25.3 with a newer look and enhancements. Training will be provided to understand the new enhancements and navigate the system. We ask that you get ready to sign up for training and continue to use the system to put in tickets for your maintenance needs. In the of an emergency, please contact Facilities directly @ 901-448-5661, and we will get the request entered for you. Come on and “GET ON THE BUS” to a better experience with the UTHSC Facilities Maintenance Department.
- You can access the current Archibus, <https://uthsc.iwmsapp.com/archibus/login.axvw>, and create a request by logging in; clicking on the “Building Operations Console” link; and then click the “Report Problem” link. This will take you to the screen for you to input you contact information, problem type and the description of your issue. Once the new version is completed, the link should be the same.

Lacy Scott, Archibus Administrator