VA Memphis Resident/Fellow Trainee Onboarding

2024-2025 ACADEMIC YEAR

Objectives

- Introduce Onboarding TEAM
- Review new Onboarding Workflow
 - Introduction of new onboarding portal APDS
 - Onboarding Timeline

VA Onboarding Team

JACQUELINE ROOS, HEALTH PROFESSIONS EDUCATION PROGRAM MANAGER ELIZABETH MOORE-BROWN, HEALTH PROFESSIONS EDUCATION SPECIALIST GENESIS CHASE, HEALTH PROFESSIONS EDUCATION SPECIALIST COLETTE HAYES, HEALTH PROFESSIONS EDUCATION SPECIALIST CONTACT: VHAMEMTRAINEEONBOARDING@VA.GOV

NEW HPT ON-BOARDING WORKFLOW

FIRST STEP:

TQCVL- Academic Affiliate generates signed TQCVL with names, email addresses, and complete program dates

- Trainee Education utilizes the TQCVL to initiate a Trainee Invitation to APDS
- ▶ Trainee will receive invitation to APDS including access to complete TMS training

Initial Information needed from Residents:

- Have you previously trained, worked, shadowed or volunteered at a VA?
 - VA Site previously associated with
 - VA email (if known)
 - Capacity at the VA: medical student, research, other type of trainee, volunteer, or employee
 - Date of their last VA rotation in current program

NEW HPT ON-BOARDING WORKFLOW: APDS System

- Account Provisioning and Deprovision System (APDS) System
 - New Online Application and Onboarding Portal
 - ▶ **ID ME:** Resident will use invitation link in email to Sign-In to APDS with ID Me
 - ► APPLICATION: Resident will complete all application documentation in APDS
 - Background check
 - TMS: Resident will use email link and password to complete TMS (Warning: password expires in 5 days after receiving the invitation)

****Resident cannot move to the next step until they have a completed application packet in APDS, completed TMS training, and have favorable fingerprint results

Background Check: Fingerprinting

Fingerprinting is required for all Federal Appointments within the Department of Veterans Affairs:

- Must be sponsored by trainee education prior to scheduling fingerprints
- Fingerprints can be performed at <u>Any VA Hospital</u>.
 - Al Scheduler (gsa.gov)
 - Bring required documents | GSA

TMS/MTT Training

- All Trainees must complete one Online training module to satisfy VA requirements before they can work at the VA
 - Training is Call "Mandatory Training for Trainees" aka "MTT" aka "TMS Training"
 - ▶ The MTT can be completed from any computer or mobile device
- Link and temporary password will be sent after profile is completed in APDS
 - Password is good for 5 days, after this time they will need to reach out to the onboarding team to reset their password.
- Complete using Chrome or Microsoft Edge

ADPS Walk Through

RESIDENT VIEW

Your Invite

Dear Tutorial, Testuser,

Welcome to the Veterans Health Administration! As a Health Professions Trainee (HPT) Occupational Therapy PostMast, you will receive a VA appointment so you can perform a portion of your training with the Orlando VA Medical Center.

This invitation was initiated by LIGHT, RYAN PROV, who will be your VA contact for the duration of your training. There are forms that you will be completing online using the IAM Invitation Service. Please follow the instructions below to begin.

Instructions:

- Visit Access A at https://int.eauth.va.gov/accessva/.
- This is your link to Access

- Click "I am a VA Employee or Authorized Contractor".
- Select "IAM Invitation Service".
- The IAM Invitation Service accepts any of the login methods visible on the AccessVA Home page, but an ID.me account can be created for the purpose of
 accessing the Service. If you have a preferred login method, select it. If no method applies to you, select "Sign in with ID.me" and create an account following the
 on-screen instructions.
- . Once you are signed in, click the red "enter it here" link in the center of the page.
- Enter and submit the following invitation code: 487687092

Do not share this code with others

For the APD you check this option!

Welcome to AccessVA. A solution for accessing VA's online services.

Click your category to see available applications you can sign in with:

I am a Veteran

I am a Family Member

I am a Service Member

I am a VA Business Partner

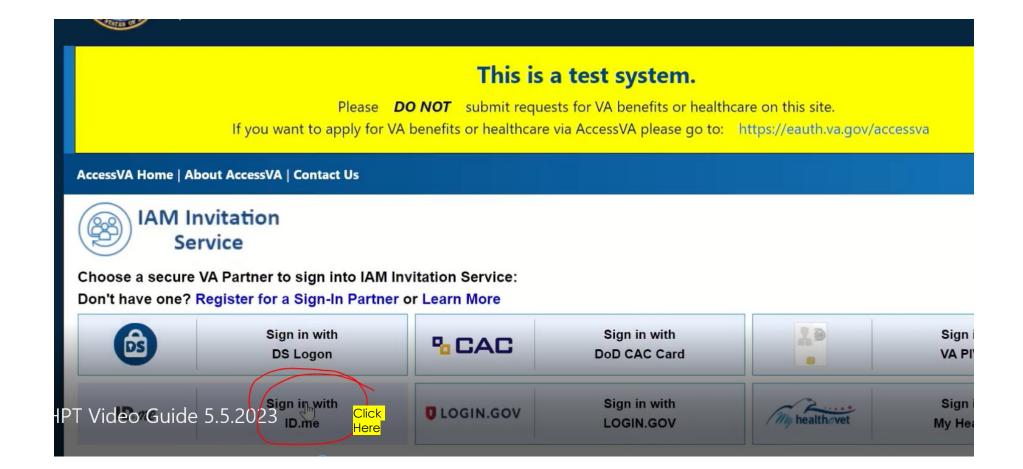
I am a VA Employee or Authorized Contractor

Select this option: I am VA Employee

Select IAM Invitation Service

I am a VA Business Partner I am a VA Employee or Authorized Contractor IAM vitation kahua Click Here: IAM Service Invitation Service **Puppies Assisting** Wounded Service Members Expense Portal

Sign in with ID.me



Sign in to ID.me

New to ID.me?

Create an ID.me account

New users Click Here

Email

Enter your email address

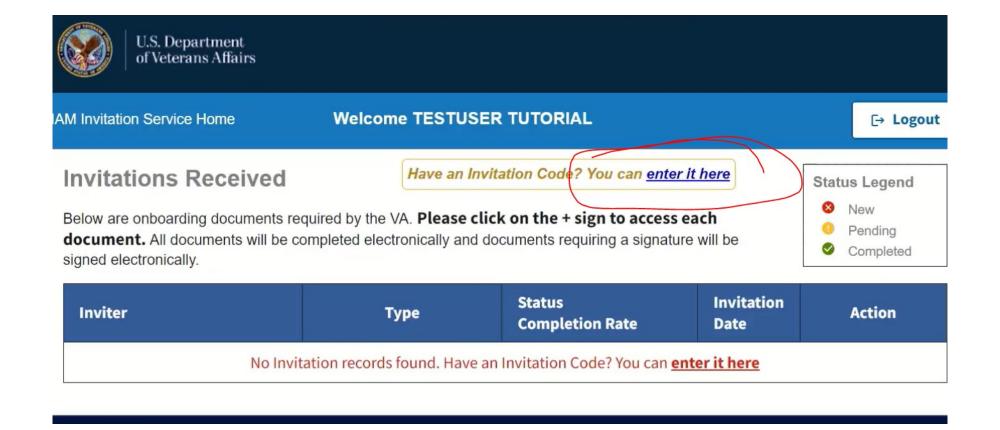
If you have used ID.me before use this section

Password

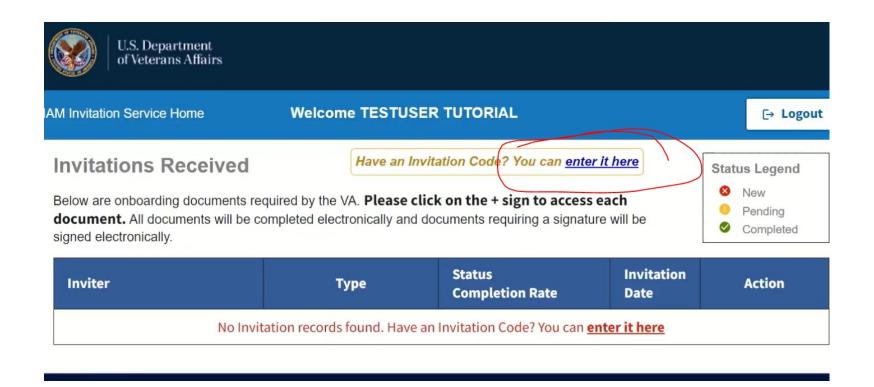
Enter password

Sign in

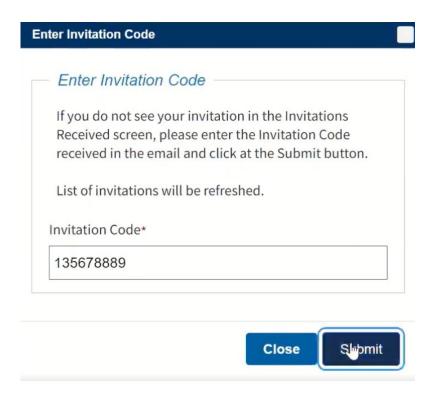
Paste in the Invitation Code from Email



Click Here



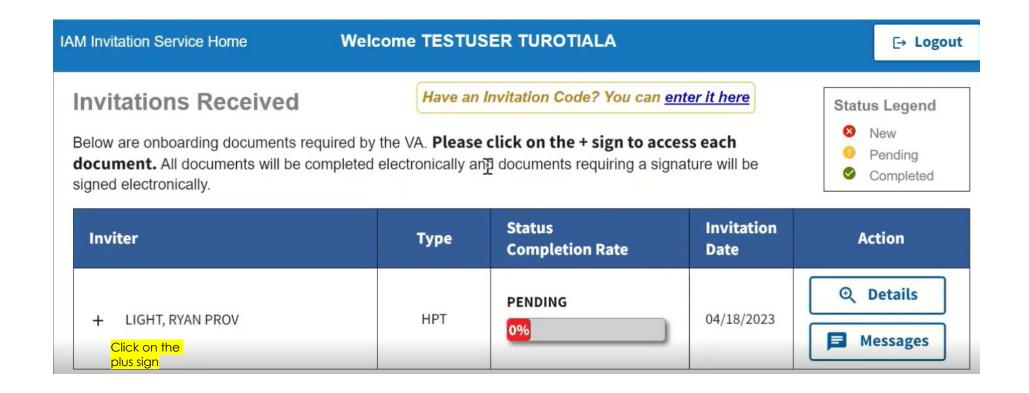
Paste



Invitation Code

- ▶ NEVER share the code
- ▶ Check JUNK MAIL if no invitation received.

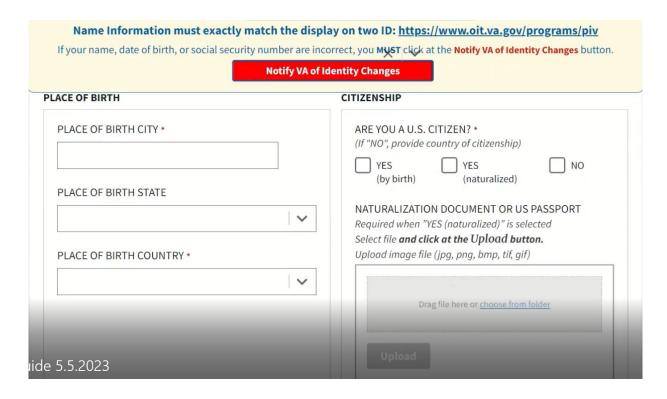
Now you are ready to start



Plus ICON very important

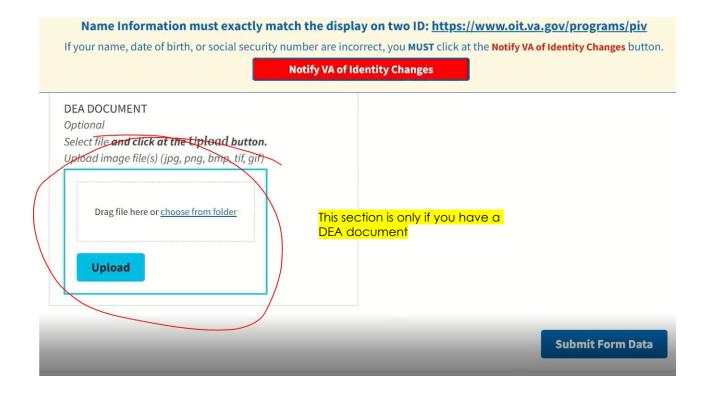
Invite	r	Туре	Status Completion Rate	Invitation Date	Action		
- L	IGHT, RYAN PROV	НРТ	PENDING	04/18/2023	① Details Messages		
8	INITIAL WORKSHEET (SUBMIT THIS FORM FIRST)						
8	APPLICATION FOR HEALTH PROFESSIONS TRAINEES (VA FORM 10-2850D)						
8	RANDOM DRUG TESTING NOTIFICATION AND ACKNOWLEDGEMENT						
8	DECLARATION OF FEDERAL EMPLOYMENT (OF 306)						
	APPOINTMENT AFFIDAVITS (SF 61)						
8	(Confirm information and submit document. You will sign the document in person at the VA.)						
WITHOUT COMPENSATION AGREEMENT (FL-10-294)							
8	(Confirm information and submit document. You will sign the document in person at the VA.)						

Check ID information for accuracy

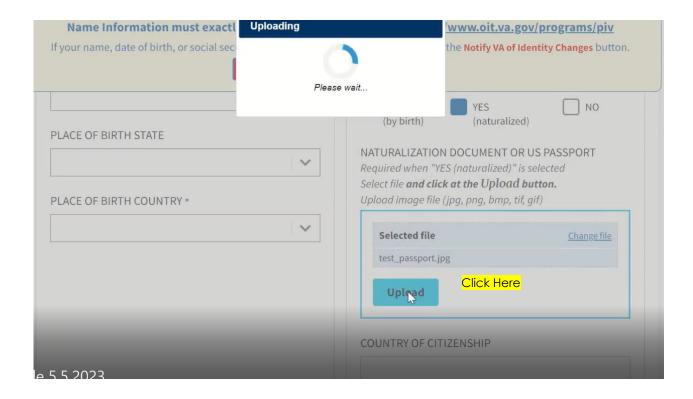


Name info must EXACTLY match on ID's

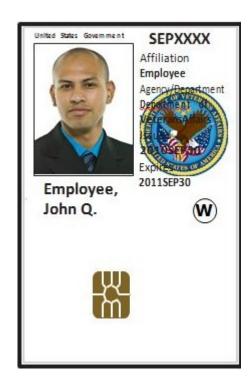
Students will skip this!



For Naturalized Citizens



NAME must exactly match TWO IDs



PIV Credential Identity Verification Matrix

All identity source documents shall be bound to the applicant and shall be neither expired or cancelled. PIV and PIV-I credentials require two forms of identification, one primary and one secondary. The secondary identity source document may be from the primary or secondary list, but if from the primary list it cannot be of the same type as the primary identity source document. For more information see the USAccess Acceptable Forms of ID Guide. (FIPS 201-3)

Primary Identity Source Document (All documents must be valid, unexpired)	Secondary Identity Source Document (All documents must be valid, unexpired)		
 A U.S. Passport or U.S. Passport Card A Permanent Resident Card or Alien Registration Receipt Card (Form I-551) A foreign passport An Employment Authorization Document that contains a photograph (Form I-766) A Driver's license or ID card issued by a State or possession of the United States provided it contains a photograph A U.S. Military card A U.S. Military dependent's ID card 	 A U.S. Social Security Card issued by the Social Security Administration An original or certified copy of a birth certificate issued by a state, county, municipality authority, possession or outlying possession of the U.S. bearing an official seal An ID card issued by a federal, state, or local government agency or entity, provided it contains a photograph. A voter's registration card A U.S. Coast Guard Merchant Mariner Card A Certificate of U.S. Citizenship (Form N-560 or N-561) A Certificate of Naturalization (Form N-550 or N-570) A U.S. Citizen ID Card (Form I-197) An Identification Card for Use of Resident Citizen in the United States (Form I-179) A Congressional Identification (ID) that meets FIPS 201-3 requirement A Certification of Birth Abroad or Certification of Report of Birth issued by the Department of State (Form FS-545 or Form DS-1350) A Temporary Resident Card (Form I-688) An Employment Authorization Card (Form I-688A) A Reentry Permit (Form I-327) A Refugee Travel Document (Form I-571) An Employment authorization document issued by Department of Homeland Security (DHS) An Employment Authorization Document issued by DHS with photograph (Form I-688B) A Driver's license issued by a Canadian government entity 		
Updated 2/22/22	A Native American tribal document		

Name Information must exactly match the display on two ID: https://www.oit.va.gov/programs/piv

If your name, date of birth, or social security number are incorrect, you MUST click at the Notify VA of Identity Changes button.

Notify VA of Identity Changes

Select file and click at the Upload button.

Upload image file(s) (jpg, png, bmp, tif, gif)

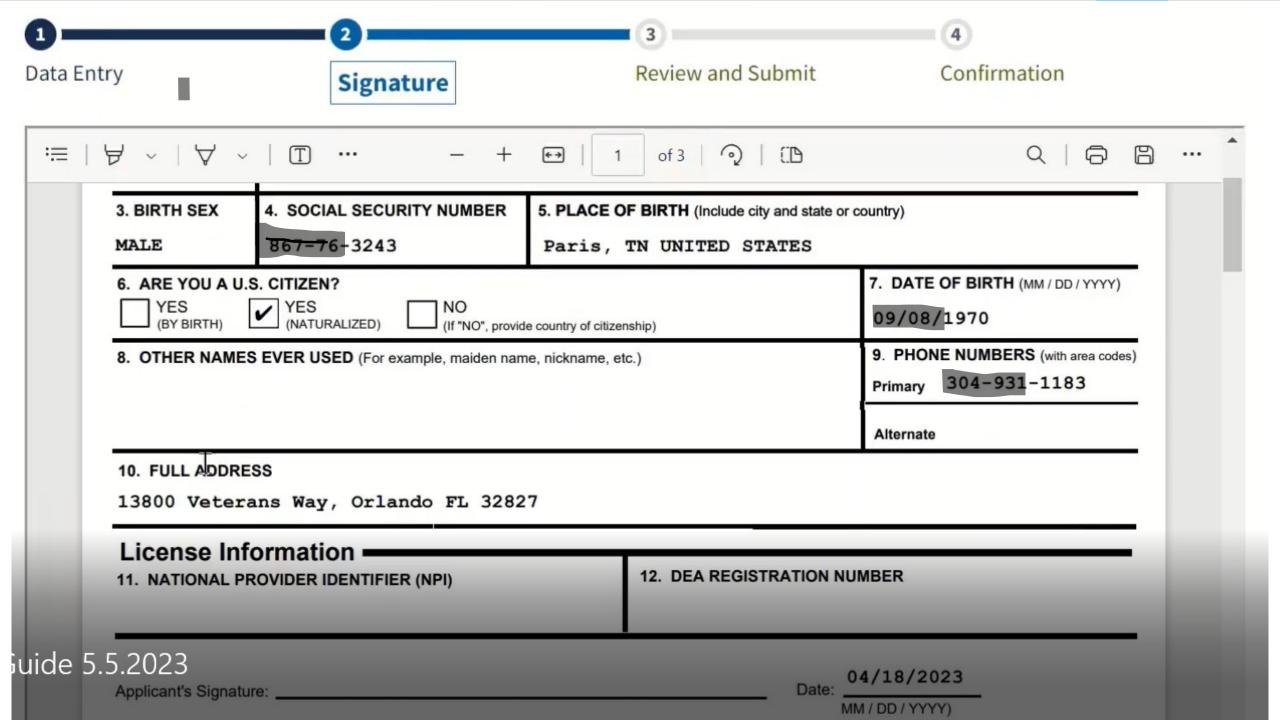
Drag file here or choose from folder

Upload



Return to Home

Save Draft



e-Signature Confirmation

To submit your signature, check the box below and select the 'Apply Signature' button. Once you make this selection, you will be sent to the ID.me website where you will be asked to log in again to complete your signature process. This ensures that the signature can only be applied by you.

I certify that my signature has been made freely, voluntarily, and that the information given is accurate and complete to the best of my knowledge.

Click This Box First



Back to Data Entry

Review and Sign

bebriotad

>>06

Invite	r	Туре	Status Completion Rate	Invitation Date	Action	
- L	IGHT, RYAN PROV	НРТ	PENDING 17%	04/18/2023	© Details Messages	
Ø	INITIAL WORKSHEET	Reset Form				
×	APPLICATION FOR HEALTH PROFESSIONS TRAINEES (VA FORM 10-2850D)					
×	RANDOM DRUG TESTING NOTIFICATION AND ACKNOWLEDGEMENT Check Mark					
8	DECLARATION OF FEDERAL EMPLOYMENT (OF 306)					
8	(Confirm information and submit document. You will sign the document in person at the VA.)					
×	WITHOUT COMPENSATION AGREEMENT (FL-10-294)					
	(Confirm information and submit document. You will sign the document in person at the VA.)					

Welcome TUTORIALVIDEO TESTA

[→ Logout

Invitations Received

Have an Invitation Code? You can enter it here

Below are onboarding documents required by the VA. **Please click on the + sign to access each document.** All documents will be completed electronically and documents requiring a signature will be signed electronically.

Status Legend

New
Pending
Completed

Invitor	Туре	Status Completion Rate	Invitation Date	Action
+ LIGHT, RYAN PROV	HPT	PENDING 17%	02/15/2023	① Details Messages

Do not send a message via the system.

Email:

VHAMEMTRAINEEONBOARDING@va.gov

invitations Received

Below are onboarding documents required by the VA. **Please click on the + sign to access each document.** All documents will be completed electronically and documents requiring a signature will be signed electronically.

Status Legend

8

New

9 F

Pending Completed

You completed all the forms within invitation(s) below. You **MUST** click at the corresponding each invitation), to enable further processing.

✓ Submit

(separately for

Inviter	Туре	Status Completion Rate	Invitation Date	Action
– LIGHT, RYAN PROV	НРТ	PENDING 100%	04/18/2023	Details Messages Submit



Reset Form

APPLICATION FOR HEALTH PROFESSIONS TRAINEES (VA FORM 10-2850D)

Reset Form

RANDOM DRUG TESTING NOTIFICATION AND ACKNOWLEDGEMENT

Reset Form

Guide 5.5.2023

DECLARATION OF FEDERAL EMPLOYMENT (OF 306)

Reset Form

Important Deadlines:

- New Residents and Fellows (who are NOT currently medical students or Residents at UT):
 - Should steps 1-3 by May 31st, 2024 to ensure they have computer access on July 1st.
 - 1. Completed Application in APDS
 - 2. Completed TMS Training
 - 3. Completed Fingerprints
 - The On-boarding Team will request their computer accounts and then email instructions for badges to new residents and fellows.

Current UT Medical Students and Residents:

(Example: UT M4s staying at UT for Residency or UT Residents staying at UT for Fellowship)

- Should submit all application documents in APDS by April 30th
- The On-Boarding Team will request extension of computer accounts and create new appointment letters
- Will sponsor trainees for new badges (if needed)
- Will provide instructions on completing MTT (TMS computer training)
- Will complete Swear in and Oath of Office

Initial Steps for VA On-Boarding:

***Steps 1-3 must be completed by Friday, May 31st, 2024 for all NEW Residents and Fellows. If this deadline is not met, we cannot guarantee computer access on July 1st.





Status Updates:

- All incoming residents and fellows can contact the VA On-Boarding Team at <u>VHAMEMTRAINEEONBOARDING@va.gov</u> to receive updates on the status of their application, VA ID Badge, or computer access.
 - All emails should include this On-Boarding team email group to ensure that no emails are overlooked.



What will cause a Health Professions Trainee to lose VA computer access?



- Failure to login a VA computer > 30 days
 - After 1 year of no login, the account is deleted, and the VA sponsoring program will be required to resubmit a User Provisioning and new EPAS request.
 - After 30 days of inactivity your account will be disabled, and you will need to call the HelpDesk to be enabled.
 - Note- If applicable Please check in with the Onboarding team 4 weeks before your rotation starts to ensure any account issues can be resolved prior to your rotation start date
- Failure to complete the VA MTT training (annual requirement), a VA computer system access restoration will be required
- Restoration Steps:
 - After the MTT training is completed, the Resident/Fellow Trainee will call his or her sponsoring VA contact for restoration of computer access
 - The VA sponsoring program will be required to submit a request for restoration before the trainee regains VA computer access

Questions & Answers



