



THE UNIVERSITY OF  
**TENNESSEE**  
HEALTH SCIENCE CENTER<sup>™</sup>

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CENTER FOR  
HEALTHCARE IMPROVEMENT  
AND PATIENT SIMULATION

## **Strategic Plan**

**2020-2025**



**Mission:** Advancing healthcare through simulation based education, assessment, and research.

**Vision:** An international center of excellence for healthcare simulation

**Values:** Psychological Safety – Transparency – Servant Leadership

**Strategic Areas and Goals:**

1. EDUCATION – Excel at providing quality simulation experiences for learners across the professional spectrum.
2. ASSESSMENT – Excel at providing quality simulation experiences for assessment across the professional spectrum.
3. OPERATIONS – Effectively and efficiently utilize human, facilities, and technology resources.
4. ADVANCE THE FIELD – Advance the field of healthcare simulation through inquiry and dissemination.

### **GOAL #1 - EDUCATION**

Excel at providing quality simulation experiences for learners across the professional spectrum.

Objectives:

1. Scenarios and cases to be in alignment with INACSL and ASPE standards of best practice.
2. Debriefs to be delivered in a safe and effective manner.
3. Faculty development modules available online and in person.
4. Identify minimum standards for eligibility to facilitate in CHIPS.
5. Develop plan for systemic evaluation of educational activities.
6. Develop plan for continuous improvement of educational activities.

### **GOAL #2 – ASSESSMENT**

Excel at providing quality simulation experiences for assessment across the professional spectrum.

Objectives:

1. Assessment activities aligned with accreditation standards for assessment.
2. Develop a process for review of assessment tools.
3. Develop plan for systemic evaluation of assessment activities.
4. Develop plan for continuous improvement of assessment activities.

### **GOAL #3 – OPERATIONS**

Effectively and efficiently utilize human, facilities, and technology resources.

Objectives:

1. Facilities and resources will be adequate to meet the vision.
  - 1.1. Learners will be satisfied with CHIPS facilities and resources.
  - 1.2. Faculty will be satisfied with CHIPS facilities and resources.
2. Become accredited by the Society for Simulation in Healthcare (SSH).
3. Complete policy and procedure manual.
4. Establish and continually improve logistical workflows associated with CHIPS operations.
5. Enhance communication channels to strengthen collaborations, partnerships and networking.

### **GOAL #4 – ADVANCE THE FIELD**

Advance the field of healthcare simulation through inquiry and dissemination.

Objectives:

1. Develop a program of research to investigate the effectiveness of healthcare simulation.
2. Implement policies and procedures for research occurring in CHIPS.
3. Disseminate findings related to CHIPS research.
4. Share experience and expertise through local, national, and international simulation forums.

*Note: The Center for Healthcare Improvement and Patient Simulation (CHIPS) strategic plan is in alignment with The University of Tennessee Health Science Center (UTHSC) strategic plan. Link to UTHSC Strategic plan: <https://uthsc.edu/chancellor/strategic-planning/index.php>*